

WSFC 2013 Entrant FAQ

How do I enter?

Either:

- Register and verify an account with Strutta. > Click "Enter Now" or "Register" and follow instructions. Make sure to access your email inbox and click on the verification link to let us know that you are not a robot! Note that your entry will remain in pending until you complete this step.
 - Log in with your Facebook account. > Click "Log in with Facebook" and follow instructions.
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How do I upload a video? When will it be online?

Once you log in and click the "Enter Now" button, you'll be prompted to submit your entry.

1. Browse your computer's hard drive for your video file.
2. If your video is already on YouTube, you can add it to the contest site by selecting this option. Just log into your YouTube account and add your video to the contest. *Note:* Please make sure your Broadcast Options are set to "Public – Share your video with the world! (Recommended)" and your Sharing Options for "Embedding" is set to "Yes, external sites may embed and play this video".

Give your entry a title, add tags and a description, and submit your entry! Click "Continue" only once the media upload progress bar is complete.

Note: Your entry may not be found on the contest site immediately. This may be due to media processing.

How do I upload via my mobile device?

1. When submitting an entry with a mobile device, you will see a page listing all of steps necessary to submit via email.
2. When your mobile submission is received successfully, you will receive an email with a link to confirm your entry. You must confirm your entry before it gets published. This will give you a chance to ensure that your email submission was processed

properly and all the needed information was collected.

If a received submission failed to properly process, an email will be sent to you detailing the problem. It will include details on how to resolve the issue so that you can submit again.

What media file format and size do you accept for entries?

Our system accept files of the following types:

MOV, MPEG, MPG, MP4, M4V, VOB, FLV, AVI, ASF, DIVX, WMV (For best results, 16 x 9 aspect ratio)

Maximum file size: 500 MB

Can I edit or delete my entry?

You cannot edit an entry once it is submitted; you can only delete it. This ensures fair play.

To delete your entry, log into the contest site and go to your entry's page. Click the 'delete' button and then confirm that you wish to delete that entry. That's it!

Note: Deleting an entry means forfeiting any of its accumulated votes and views. In other words, if you want to replace an existing entry, you'll be starting from scratch, so create your entries wisely!

Can I change the name on my entry?

Unfortunately the name displayed with your entry cannot be changed once submitted, just as entry content cannot be edited once submitted.

If you logged into the contest site via Facebook login, your name as registered on Facebook will be displayed with your entry.

If you registered an account with Strutta for the contest site, your 'Name' as entered upon registration will be displayed with your entry.

In order to change the name displayed with an entry, you will have to delete the current entry, then log in with an account with the correct name and submit the entry again.

How Many entries am I Allowed to Submit?

Three.

I submitted my entry but I don't see it online! What is happening?

If there is a delay in seeing your entry online, there are two common scenarios:

1. There is a delay in our system or in your connections. Please note that video entries have to be accepted and encoded before going live to the contest site, so this process may take a while. If there is a technical issue with your particular entry, we will contact you directly.
2. You have not activated your account yet. If you chose to register an account with Strutta vs Facebook login, please be sure to check your inbox, junk and spam filtered messages for the verification email. Your entries, votes, and comments will not be accepted until you have validated your account by clicking the verification link in this email. If you used your Facebook login, your account is automatically activated.

I still need help.

Just drop us a line at info@filmwyoming.com.